

If you have a problem with your braces:

If you have a problem during surgery hours, please contact the practice as early as possible in the day on 01623 641613.

If you require treatment out of surgery hours please contact the out of hours service for emergency dental care on 111 for details of how to obtain help.

The NHS Area Team is responsible for commissioning out-of-hours services.

Reception Opening hours

Monday to Thursday: 8.00am - 5.00pm

Friday: 8.00am - 2.00pm

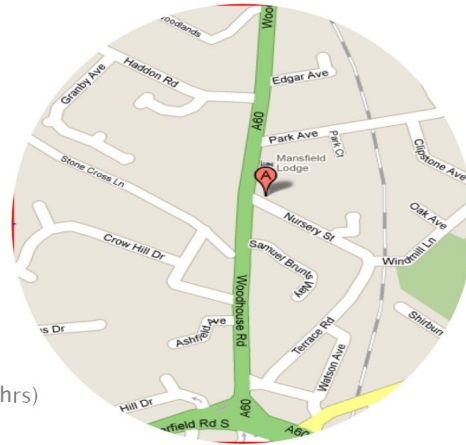
Patient Advice & Liaison Service (PALS)

Telephone: 01623 672222

Web site: www.sfh-tr.nhs.uk

How to find us

We are situated on the main A60 road from Mansfield to Mansfield Woodhouse, a short walk from Mansfield town centre. Our main building is number 19 Woodhouse Road. Please come here when reporting to Reception. The Annexe is at number 17. Free roadside parking can easily be found on Nursery Street (max. 2 hrs) and Haddon Road (no time limit) or the pay car park at Wilkinson on Clumber Street.



Disabled access

We have two ground floor surgeries with disabled access.

The
Orthodontic
Practice

© Mansfield Orthodontic Practice Limited

19 Woodhouse Road, Mansfield, Nottinghamshire, NG18 2AF

01623 641613

www.goodsmile.co.uk

The Orthodontic Practice is the trading name of Mansfield Orthodontic Practice Limited. Registered in England & Wales 6312945.

Director: Marie-Louise Stewart Company Secretary: Andy Toward

Additional information:

1. We welcome all feedback and operate a full complaints procedure. If you have any comments, wish to make a complaint, or wish to have sight of our policy, please contact our practice manager; Andy Toward.
2. In the event of ANY member of staff being abused either physically or verbally, the person or persons responsible will no longer be admitted into the practice, treatment may be discontinued and prosecution may be sought.
3. All patient data is held in strict confidence and in accordance with the General Data Processing Regulation (GDPR) our Confidentiality & Information Governance policies and procedures. If you wish to view data held about you please contact the practice manager. Copies will be provided within one month after receipt of a request. Normally this is provided free of charge.
4. Contact details of our contracting NHS Area Team are NHS England North Midlands, Birch House, Ransom Wood Business Park, Southwell Road West, Mansfield, Nottinghamshire, NG21 0HJ. Tel: 0300 3001234.



Practice information leaflet

Welcome to our orthodontic practice

> Meet our team

> Everything you need to know about our practice

The
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Practice

www.goodsmile.co.uk

WELCOME

The benefits of a nice smile are obvious.

When you are concerned about the appearance of your teeth, it not only affects your appearance but your confidence can suffer too. If your teeth are badly aligned, too crowded, too gappy, or if your upper and lower teeth bite together in the wrong place, then there may be health reasons why they ought to be straightened.

At The Orthodontic Practice we believe in offering the best possible care for all our patients - younger, older, NHS or Privately funded. We take great pride in the quality of our dentistry and want to make your visit to us a pleasant experience.

This leaflet provides you with an overview of our services, but please discuss with us any specific questions you may have.

Registering with the practice

We accept referrals from a very large number of dentists for NHS and private treatment. We also welcome patients who refer themselves. However, for treatment to commence with us we would always expect you to be registered with a general dentist and for NHS treatments you must be referred to us by your dentist.

APPOINTMENTS

For private patients we will always arrange your first appointment over the telephone, on a date and time that suits you best.

For NHS patients, given the very large number that we treat and because at your first appointment we may like to see you at a special new patient screening clinic, we will send out an appointment time to you. If it is not convenient, please just ring and we will change it. We will allocate you to an orthodontist, but if you would prefer a particular practitioner, please say so before your first appointment.

Once in treatment, at each visit you will be able to arrange your next appointment.

When rearranging or cancelling an appointment, please contact the practice as soon as possible and at least 24 hours before an appointment.



MARIE-LOUISE
STEWART
(Principal)
BDS, FDS,
M.Med.Sci, M.Orth
GDC Reg. 62319



LUCY HORSFALL
BDS(Hons), MFDS,
MClintDent,
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TRUDI MCGEE
Orthodontic Therapist
GDC Reg. 150524



CLARE SHAW
Orthodontic Therapist
GDC Reg. 146778



FIONA DYER
BChD(Hons), FDS,
M.Med.Sci, M.Orth,
FDS (Orth)
GDC Reg. 64802



JOY PEARSON
Orthodontic Therapist
GDC Reg. 138815

Our range of services

We offer orthodontic (teeth straightening) treatments at the practice, for adults and children, funded privately or by the NHS for qualifying children. We do not provide general dentistry services.

The three specialist orthodontists and three orthodontic therapists at the practice are well equipped to offer you a choice of treatments, including standard NHS silver brackets, tooth-coloured ceramic brackets and Invisalign™ clear aligners. We also make sports gumshields to fit over your teeth, or specially made to fit over your appliance.

NHS treatment: We offer NHS orthodontics to children who qualify under the criteria set by the NHS known as the Index of Orthodontic Treatment Need (IOTN). For children who are not eligible for NHS funded services, we can treat them privately.

Private treatment: We offer a fully private service to adults and children, with a choice of appliances and options. With no waiting list, treatment can begin almost immediately.

CHARGES

NHS treatment is provided free at the point of treatment for qualifying children. However, if you break or lose an appliance there is a standard charge payable for a replacement - currently £84.80 for a single arch, £169.60 for both arches.

Private Silver Service treatment: This is a cost effective option for children who do not qualify for NHS treatment. We offer the same level of service as NHS treatment and our current charges are £1,150 for a single arch and £1,885 for both arches.

Private platinum treatment: This is the preferred choice for nearly all adults treated in the practice and it can also be offered to children too. With tooth-coloured ceramic brackets and a choice of appointment times, our current charges are £2,170 for a single arch and £3,345 for both arches. The initial two consultation appointments are £155.

Private Invisalign™ treatment: Since the aligners are manufactured overseas by Align Technology Inc, the lab fees charged by them can vary over time, so our charges for Invisalign treatment are provided on request.

Gumshields: Prices vary from £70 to £90 depending on colour and whether or not they need to be specially made to fit over your appliance.

More information on our charges and our different service levels can be provided on request.

Ways to pay:

For purchase of any item from The Ortho Shop (toothbrushes, Retainer Brite, Flurigard, etc.) and payments for lost or broken appliances and payment for private treatments, we accept cash, cheque, credit or debit card (your PIN will be required). Most private patients take advantage of our interest free payment plan - after paying an initial deposit we collect the remaining balance through monthly bank transfers by standing order from your bank account. Some NHS patients may be able to claim back a refund for charges incurred for lost or broken appliances - we can supply you with the claim form on request.